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| **Upskilling the Energy Workforce**  **Agenda**  **October 9, 2019**  **Electric Power Research Institute**  **1325 G Street NW**  **Suite 550**  **Washington, DC 20005**  **Conference Room 131AB**  **& Via Distance Learning if Pre-Registered (WebEx Training)** |

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| Agenda | | | |
| Objectives: | | * **Awareness of energy related resources available to support utility workforce development and training efforts.** * **Apply best practices when it comes to utility efforts to use technology to deploy training and improve efficiency and effectiveness of utility worker training.** * **Implement readymade resources to train utility workers on the latest cyber security threats.** * **Implement utility focused augmented and virtual reality solutions.** | |
| Time | | **Topic** | **Speaker** |
| Wednesday, October 9, 2019 | | | |
| 7 to 8 a.m. | **Breakfast** | | All (optional) |
| 8 to 8:30 a.m. | **Welcome and Recap of Day 1**  Goal: Overview of the day’s objectives. | | Ann Randazzo, CEWD  E. McAndrew-Benavides, EPRI |
| 8:30 to 9:45 a.m. | **What is CEWD and EPRI U**  Goal: Broader utility training leaders understand the game changers, utility competency model, business plan, operations process and other solutions that are available to help them connect workforce development efforts to their technical training programs. | | Ann Randazzo, CEWD  E. McAndrew-Benavides, EPRI  Ray Kelly, CEWD |
| 9:45 to 10:15 a.m. | **Coffee Break** | | All |
| 10:15 to 11:15 a.m. | **Upgrading to the Systematic Approach to Training**  Goal: Highlight a utility that has successfully updated their training program to have a systematic approach and then discuss with the community what resources or support is needed to make this easier for other utilities to implement. | | Facilitator: TBD  EPRI Inviting: Michael Sitarchyk, PJM  Coordinator: Charles Lease, EPRI |
| 11:15 a.m. to 12:15 p.m. | **Tying Technical Trainings to Workforce Pipelines**  Goal: Highlight a utility that has successfully aligned their workforce development and their technical training programs and then discuss with the community what resources or support is needed to make this easier for other utilities to implement. | | Facilitator: Todd Marsh, Consumers Energy  Speaker: James Auld, NextEra Energy  Coordinator: Ann Randazzo, CEWD |
| 12:15 to 1:15 p.m. | **Lunch** | | All |
| 1:15 to 2:15 p.m. | **Education and Training Technology**  Goal: Highlight the work one utility has done to implement new training and education technologies and then discuss with the community what resources or support is needed to make this easier for other utilities to implement. | | Facilitator: Reese Boehm, Great Rivers Energy  Speaker: Tony Battle, DTE Energy  Coordinator: Ray Kelly, CEWD |
| 2:15 to 3:15 p.m. | **Implementing Virtual and Augmented Reality Trainings**  Goal: Highlight a utility that has successfully updated their training program to use AR/VR Training modules and then discuss with the community what resources or support is needed to make this easier for other utilities to implement. | | Facilitator: Matt Buck, EPRI; Tom Walker, EPRI  Speakers: Lorne Poindexter, Ameren  Coordinator: Elizabeth McAndrew-Benavides, EPRI |
| 3:15 to 3:45 p.m. | **Coffee Break** | | All |
| 3:45 to 4:45 p.m. | **Cyber Security Training**  Goal: Highlight the work one utility has done to improve cyber security knowledge within their staff and then discuss with the community what resources or support is needed to make this easier for other utilities to implement. | | Facilitator: Clay Goodman, APS  Speaker: TBD (Invited)  Coordinator: Ray Kelly, CEWD |
| 4:45 to 5 p.m. | **Recap**  Goal: Identify next steps, actions and areas for discussion at future meetings. | | Ann Randazzo  Elizabeth McAndrew-Benavides |
| 5 p.m. | **Adjourn** | |  |