

SAMPLE CLIENT SATISFACTION SURVEY

Please complete the following survey regarding the XXXX program. Your responses will be used to identify improvement opportunities for the program. Indicate a 1 if you strongly disagree with the statement and a 5 if you strongly agree.

1. The program provides me with the skills required to do the work during a summer internship.  
1                      2                      3                      4                      5  
Strongly disagree                      Agree                      Strongly agree

2. The task checklist for the summer internship provides me with exposure to all aspects of the job.  
1                      2                      3                      4                      5  
Strongly disagree                      Agree                      Strongly agree

3. The instructors understand the content of the training programs and clearly convey the concepts.  
1                      2                      3                      4                      5  
Strongly disagree                      Agree                      Strongly agree

4. The delivery of the training is interesting and designed to help me learn.  
1                      2                      3                      4                      5  
Strongly disagree                      Agree                      Strongly agree

5. The supervisors in the field help me understand the work tasks.  
1                      2                      3                      4                      5  
Strongly disagree                      Agree                      Strongly agree

6. Safety rules are clearly explained at the beginning of each job.  
1                      2                      3                      4                      5  
Strongly disagree                      Agree                      Strongly agree

7. What do you like best about the program?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8. What do you like the least about the program?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

9. What changes would you like to see made to the program?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_